

TERMS & CONDITIONS:

1. Definitions: **“Company”** means Brother International (M) Sdn Bhd.

The **“Promotion Period”** for **“Sewing Stories Together — 25 Years at Your Side II: EASY SEWING. MADE TO CREATE”** for Malaysia starts at 12:00 AM on 1st May 2026 (GMT +8) and ends at 11:59 PM on 30th September 2026 (GMT +8).

“Participating Business Partner” is an authorised offline reseller by Brother International (Malaysia) Sdn Bhd. (Excluding Distributors).

“Closing Date” 10th October 2026, 11:59 PM.

“Eligible Products” are as follows;

#	CATEGORY	MODEL
1	Mechanical	JA1450NT
2	Mechanical	JK17B
3	Mechanical	JV1400
4	Mechanical	LX27NT
5	Mechanical	AS2730S
6	Craft & Print	SDX1200
7	Craft & Print	SP-1

“Participant” means a resident of or business trading in Malaysia who purchases an eligible product from a participating business partner in Malaysia during the Promotional Period and is the End User of the eligible product. The Promoter, its affiliates, resellers of Brother products and any agencies associated with this Promotion, their employees and those employees’ immediate families are ineligible to participate.

“End User” is a Participant who purchases an Eligible Product for his/her or its own personal use from a Participating business partner in Malaysia and not for resale, resupply or export.

“Promoter” means any individual who works for Brother International (Malaysia) Sdn Bhd Sales Department.

“Promotion” means the **“Sewing Stories Together — 25 Years at Your Side II: EASY SEWING MADE TO CREATE”** Campaign.

“Invoice” means an invoice compliant with the provisions under applicable Malaysian tax laws.

“Redemption” means items outlined in the table below:

#	MODEL	REWARD
1	JA1450NT	RM 30 Touch N’Go Reload Pin
2	JK17B	RM 30 Touch N’Go Reload Pin
3	JV1400	RM 30 Touch N’Go Reload Pin
4	LX27NT	RM 50 Touch N’Go Reload Pin
5	AS2730S	RM 50 Touch N’Go Reload Pin
6	SDX1200	RM 30 Touch N’Go Reload Pin
7	SP-1	RM 30 Touch N’Go Reload Pin

“Discount” means items outlined in the table below and is applied strictly based on the Official Retail Selling Price (RSP). Not valid for further markdowns, special dealer pricing, or any other promotional price.

#	CATEGORY	DISCOUNT
1	Mechanical	10%
2	Craft & Print	10%

“Product Warranty” means items outlined in the table below. Please read the full terms and conditions for the product warranty at

<https://www.brother.com.my/en/contents/5yearsproductwarranty>

#	MODEL	WARRANTY PERIOD
1	JA1450NT	5 Year Carry-In Warranty
2	JK17B	5 Year Carry-In Warranty
3	JV1400	5 Year Carry-In Warranty
4	LX27NT	5 Year Carry-In Warranty
5	AS2730S	5 Year Carry-In Warranty
6	SDX1200	3 Year Carry-In Warranty
7	SP-1	3 Years Carry-In Warranty / Or 8,000 prints, whichever comes first

2. Entry into the Promotion is only open to Participants. Entries must be submitted by the Participant. The Company reserves the right to verify the validity of each entry, including whether the entrant qualifies as a Participant. The company reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, the entry process and any entrant who does not meet the eligibility requirements or does not comply with these terms and conditions.
3. A Participant may make a Redemption claim during the Promotional Period for each Eligible Product purchased. The company may conduct audit calls to the End User to verify that the Eligible Product was purchased during the Promotional Period and has not been returned. If an Eligible Product is returned, Company reserves the right to revoke any Redemption provided as part of the claim.
4. To make an eligible Redemption claim, the following steps must be completed.
 - a. During the Promotional Period, the Participant must purchase at least one Eligible Product from a Participating Business Partner in Malaysia and be the End User of this Eligible Product; the Participant must fully and correctly lodge a Redemption claim at: <http://promo-redeem.brother.com.my/promotion/sewingstoriestogether2>

- b. And provide the following correct details in the online Promotion entry form;
 1. name (as per IC)
 2. email address
 3. contact no.
 4. delivery address
 5. product purchased
 6. purchase date
 7. purchase from
 8. state of product purchased
 9. product serial no.
 10. warranty slip
 11. proof of purchase (official receipt)
- c. Both the warranty registrant's email and phone number must be the same as the claimant's email and phone number;
- d. Upload the supporting document, as a PDF, JPG or other supported file type using the document upload facility that will be provided at the website;
- e. Invoice and warranty slip should not be more than 5MB
- f. All eligible products are guided
- g. All entries must be submitted online before 11:59 p.m. on 10th October 2026.
Any claims submitted without the required proof of purchase documentation as listed above will be rejected. All documentation must be submitted by the Closing date. Any documentation received after this date will not be validated, and the corresponding claims will be declined. If the Redemption claim meets the Promotion terms and conditions, the Participant will receive a claim approval email to the email address that was nominated in Clause 4(b) by the Participant.
5. The Company's decision on all matters pertaining to this Promotion is final and binding, and no correspondence will be entered into, except as otherwise stated in these terms and conditions. To the extent permitted by law, the Company reserves the right to change, amend or terminate the Promotion at any stage during the Promotion Period. The Company reserves the right to verify the validity of each entry, and if an entry is invalid, the Company reserves the right to decline or revoke any Redemption provided as part of the Promotion. The Company reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, the entry process and any entrant who does not meet the eligibility requirements or does not comply with these terms and conditions.
6. The promotion is only eligible and active while stocks last. At its sole discretion, The Company reserves the right to make any amendment or termination of the Promotion at any stage of the Promotion period.
7. The Company shall not be liable for any fault pertaining to the Redemption.

8. The Company will accept no responsibility for late, lost or misdirected information. Further, the Company shall not be liable for any loss or damage whatsoever incurred (including, without limitation, indirect, consequential or economic loss), or for any personal injury sustained as a result of participating in this Promotion.
9. Once Redemption claims have been received and verified, please allow up to thirty (30) business days from claim approval to receive the Redemption via the Participation details provided in clause 4(b).
10. The rewards given is not refundable and not exchangeable for cash or cash equivalent or any other gift items.
11. The Company does not accept any responsibility for misleading or incorrect information provided by a Participating Business Partner regarding this Promotion.
12. **PRIVACY NOTICE:** The Company collects personal information to conduct the Promotion and may, for this purpose, disclose such information to its related corporate bodies, service providers, suppliers, Participating Business Partners and agencies assisting with the Promotion, which may be outside the participating country, and to regulatory authorities as required. If the requested information is not provided, the Participant may not participate in this Promotion. The Company may contact the Participant from time to time with information about special offers, products and services that may interest the Participant. Participant may also contact the Company to change their details. By submitting a Redemption claim, you provide your consent and agreement to the terms of the Privacy Notice. If you have any comments or questions on this Privacy Notice, or wish to access or correct your personal data, please contact the Customer Service Department of Brother International (M) Sdn Bhd at atyourside@brother.com.my